



Case: **Itella logistics**



Improving the operating environment and operation modes of logistics

The annual turnover growth of Itella Logistics has been tens of percents in the last few years. This has set pressure on managing service level and cost efficiency. The goal of the co-operation with SW-Development Oy and Itella was to fit the operating environment and operation modes of logistics to meet the growing challenges and through those changes, secure the good service level and cost efficiency also in future. According to Itella's project group, the success of the co-operation has been excellent and the goals set to the project were fulfilled. The methods used by SW-Development to solve studied issues proved themselves to be fit and reliable.

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Itella logistics

Itella Group operates in three business areas: Information logistics, logistics and mail communication. Itella Logistics is a service logistics provider based in northern Europe, operating globally through partners. Its services include transport services, forwarding, contract logistics and intelligent IT-based logistics solutions. In 2006, Itella Logistics generated net sales of EUR 530 million and employed 3,000 staff in eight countries.